

Certificate BG18/871588

The management system of

BG Service Ltd.

87, Alexabder Mainov Blvd., fl. 6, office 18-19, 1712, Sofia, Bulgaria
has been assessed and certified as meeting the requirements of

ISO/IEC 20000-1:2018

For the following activities

The IT Service Management that supports the operation and maintenance of software, hardware, and communication systems, covering support, training and “software as a service” subscription, to external customers.

This certificate is valid from 26 January 2024 until 25 January 2027 and remains valid subject to satisfactory surveillance audits.

Issue 3. Certified since 26 January 2018

Certified activities performed by additional sites are listed on subsequent pages.



Authorised by
Miranda Kwan

SGS Hong Kong Limited
Units 303 & 305, 3/F., Building 22E, Phase 3, Hong Kong Science Park, New Territories, Hong Kong
t +(852)2334 4481 - www.sgs.com



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BG Service Ltd.

ISO/IEC 20000-1:2018

Issue 3
Sites
BG Service Ltd. 87, Alexabder Mainov Blvd., fl. 6, office 18-19, 1712, Sofia, Bulgaria The IT Service Management that supports the operation and maintenance of software, hardware, and communication systems, covering support, training and “software as a service” subscription, to external customers.
BG Service Ltd. 72, Radetski str., 9000, Varna, Bulgaria The IT Service Management that supports the operation and maintenance of software, hardware, and communication systems, covering support, training and “software as a service” subscription, to external customers.



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