

Certificate BG18/871588

The management system of

# BG Service Ltd.

10, Nikola Vaptsarov str., 1407 Sofia, Bulgaria



has been assessed and certified as meeting the requirements of

## ISO/IEC 20000-1:2011

For the following activities

**The ITSM that supports the Integration, maintenance, support, and training for software, hardware and communication systems, and Software-as-a-Service subscription services, provided to external customers at the headquarters of BG Service.**

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 20000-1:2011 requirements may be obtained by consulting the organization

This certificate is valid from 26 January 2018 until 25 January 2021 and remains valid subject to satisfactory surveillance audits.

Recertification audit due before 10 January 2021  
Issue 1. Certified since 26 January 2018



Authorised by

SGS Hong Kong Limited  
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